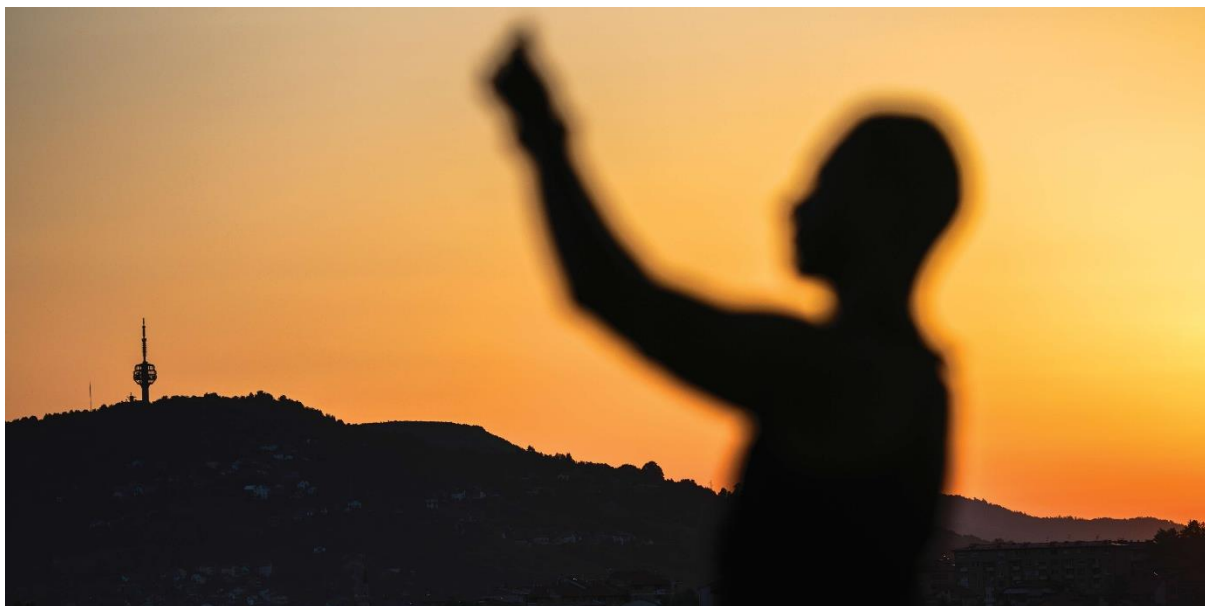




**Welcome to Sarajevo!  
Welcome to the University of Sarajevo!**

**Thank you for choosing us as your host destination! We are excited to welcome colleagues from diverse universities and work together on topics such as internationalization, cooperation, fostering relationships with the community, and much more. To ensure your stay is both comfortable and enjoyable, our International Relations Office would like to share some practical information that will help you make the most of your visit.**



*View on the hill Hum and broadcast antenna, Sarajevo*

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## Where are we?

Bosnia and Herzegovina can best be described as a heart-shaped land in the heart of Europe and the soul of the world. Surrounded by majestic mountains and crystal-clear rivers, many seasoned travellers claim that if you "iron out" its rugged terrain, the country would cover the entire Balkan region. Our home is Sarajevo, the capital of Bosnia and Herzegovina—a vibrant administrative, economic, academic, and cultural hub. Despite its modest population of less than half a million, Sarajevo is a melting pot of diverse nations, cultures, religions, traditions, cuisines, and lifestyles. It's no wonder it's often called a cultural explosion, the European Jerusalem, and a true bridge between East and West. As you stroll through the city, whether by day or night, you'll witness a fascinating blend of civilizations and traditions. It's like walking through different worlds: from the Ottoman-era charm to Austro-Hungarian elegance, from the remnants of the Yugoslav period to the vibrancy of the modern era. Sarajevo is a living testament to history and harmony, waiting to be explored.



*Panoramic view of Sarajevo*

For more information about our city, please visit: <https://www.visitsarajevo.ba/>.

## University of Sarajevo

Let us share some key information about your host for the event—the University of Sarajevo (UNSA). Did you know that our institution has roots dating back nearly 500 years, albeit in different forms? While the University of Sarajevo in its current structure was officially established in 1949, its foundations were laid much earlier with the signing of the *Waqfname* by Gazi Husrev Bey and the establishment of Gazi Husrev-bey's Library in the 16th century—an institution that remains part of our university to this day. Today, UNSA is a comprehensive public institution offering a wide range of study and research opportunities through its 22 Faculties, 3 Academies, 5 Institutes, 3 Centres, the National



and University Library, Gazi Husrev-bey Library, the National Museum of Bosnia and Herzegovina, and the Student Parliament. With over 500 study programs and more than 200 departments, UNSA is the largest university in Bosnia and Herzegovina and ranks among the most prominent universities in the region. Currently, the University of Sarajevo is home to approximately 22,000 enrolled students, making it a hub of academic excellence and cultural diversity.

## GENERAL INFORMATION

<b>Name of the university:</b>	<b>University of Sarajevo (UNSA)</b>
<b>Address:</b>	Obala Kulina bana 7/II, 71000 Sarajevo, Bosnia and Herzegovina
<b>Website:</b>	<a href="https://www.unsa.ba/">https://www.unsa.ba/</a>
<b>Erasmus code</b>	BA SARAJEV01
<b>PIC:</b>	995549995
<b>OID:</b>	E10186799
<b>Legal status:</b>	Public University



For more information about our university, please visit: <https://www.unsa.ba/en/about-us>.

## International Relations office

At the University of Sarajevo, we believe that internationalisation isn't just paperwork – it's people, ideas, and experiences that travel! The International Relations Office (IRO) is your gateway to the world of opportunities: from Erasmus+ exchanges and international projects, to new partnerships and student support. We connect UNSA with universities across Europe and beyond — turning international dreams into real experiences.

More about IRO? Yes, of course. Check our overview and find out about our activities, projects, missions and vision.



*Rectorate building*



<https://international.unsa.ba/iro->



## Organizing your arrival and accommodation in Sarajevo

### Entry Requirements for Bosnia and Herzegovina

To enter Bosnia and Herzegovina, you will need a valid ID card or passport.

- **EU citizens:** If you hold a valid ID card or passport issued by a European Union (EU) Member State, you may enter Bosnia and Herzegovina visa-free for a short stay of up to 90 days.
- **Non-EU citizens residing in the EU:** If you are a citizen of a non-EU country but hold a valid EU residence permit or EU visa, you may enter Bosnia and Herzegovina visa-free for a short stay of up to 30 days.

As the focus of the Staff Week is on Erasmus+ partner institutions, we kindly ask participants to ensure that they have regulated entry to Bosnia and Herzegovina. Please note that, due to the limited timeframe, visa application procedures cannot be supported.

### Travel to Sarajevo:

#### By Plane

For most of you, arrival in Sarajevo will likely be through Sarajevo International Airport. We recommend checking flight options with airlines such as Turkish Airlines, Lufthansa, and Austrian Airlines, which offer regular and reliable connections. Additionally, low-cost carriers like Ryanair and Wizz Air may provide budget-friendly alternatives.

Sarajevo International Airport website: <https://sarajevo-airport.ba/>

If you're exploring other options, consider the airports in Banja Luka, Mostar and Tuzla. These are connected to several major European cities, primarily via low-cost airlines such as Ryanair and Wizz Air.

#### By Bus

Sarajevo is well-connected to many major regional and European cities by bus. For available routes and schedules, check these providers:

- [Centrotrans](#)
- [FlixBus](#)
- [Biss-Tours](#)
- [Globtour](#)

The central Sarajevo Bus Station is conveniently located in the city centre. Depending on your accommodation, you can typically reach it within 10–15 minutes by walking or taxi.



## Transfer to the city centre from the Airport

### By Bus

A shuttle bus service connects the airport to the city centre. The timetable is available here: [Sarajevo Airport Bus Schedule](#).

### By Taxi

Taxis are available at the airport's exit gate. The estimated fare to the city centre is between 30.00–35.00 KM (approximately 15–18 €), depending on your location in Sarajevo. **Important Tip:** As in many cities, airport taxis may charge tourists higher rates. To avoid this, always confirm the estimated price beforehand and ensure the taxi meter is turned on.

### Taxi App

Sarajevo offers a taxi app, similar to Uber or Bolt, called "MojTaxi." You can download and use it for a convenient and transparent ride experience: [MojTaxi](#).

**Note:** Unfortunately, Sarajevo does not yet offer online ride-booking services like Uber or Bolt.

## Accommodation in Sarajevo

The University of Sarajevo does not have dormitories for staff, so your accommodation options will primarily consist of hotels and/or private accommodations. Sarajevo offers a diverse range of places to stay, including hotels, hostels, and bed-and-breakfasts. For hotels, we recommend the following:

- **Larger Hotels:** Hotel Marriott, Hotel Europe, Hotel Holiday
- **Smaller Hotels in the Old Town:** Hotel Boutique Platinum, Hotel Festival, Hotel Mod, Hotel Old Town, and others

Based on feedback from previous guests, small hotels in the Old Town (Baščaršija) are ideal as they place you right in the city centre with convenient access to local attractions. **Important Note:** If you are arriving by car, be sure to check parking availability before booking your accommodation.

For private accommodations, we recommend using platforms like [Booking.com](#) and [Airbnb.com](#).

**Location Tip:** The Rectorate of the University of Sarajevo (usual location for meetings and events) is located in the heart of the city. Sarajevo is a hilly city, surrounded by mountains. For easier navigation, refer to the map below:

- The **marked green area** represents flat terrain, which is more convenient for getting around.



- Accommodations outside this green area may be in hilly regions, which could pose challenges for walking.

For the best experience, we recommend staying within the "green" area when booking your accommodation.



Map of the city, green area is flat and full of accommodation options

## Transport within Sarajevo

Sarajevo offers several convenient and affordable transportation options, including buses, trams, electric buses, and taxis, making it easy to navigate the city. Most usual is tram and electric buses and the price of the one ride ticket is 2,20 KM (1,10 €).

## Public Transport

- **Tickets:** Sarajevo does not offer daily transport tickets like in some cities. Instead, you will need to purchase single-use tickets. These can be bought at *kiosks* near stations or directly inside the vehicle (make sure to have small change available as payment with card in the local transport is still not available – cash only).
- **Important:** Remember when boarding trams to validate your ticket after boarding to avoid penalties.

## Alternative Transport

- **Public Bikes (NextBike) and Electronic Scooters (BinBin):** These are great options for easily getting around the city. Simply download their respective apps, link your payment card, and you're ready to go.
- **Car Rental:** If you plan to explore areas outside Sarajevo, renting a car is the most convenient option for visiting the surroundings.



With these options, getting around Sarajevo and its beautiful surroundings will be smooth and enjoyable.

## Internet and WiFi

While a free-roaming policy for the EU and Western Balkans came into effect on 1 October 2023, Bosnia and Herzegovina **does not yet fall under the full free-roaming policy**. This means mobile data charges can still be high. To avoid unexpected surprises on your phone bill, we recommend the following options:

### 1. Use Wi-Fi Networks

Free and public Wi-Fi is widely available throughout Sarajevo, including in most cafes, restaurants, and public spaces. Wi-Fi is also available in all premises of the University of Sarajevo.

### 2. Purchase a Tourist SIM Card by BH Telecom

For reliable and affordable internet access, consider purchasing a BH Telecom Tourist SIM Card.

- **Where to Buy:** BH Telecom shops are easily accessible, including at Sarajevo International Airport (look for their shop near the exit).
- **More Information:** Visit their website for details about the offer: [BH Telecom Tourist Offer](#).
- **Other Locations:** BH Telecom shops are located throughout the city, including newspaper stands and the main post office. Friendly staff will assist you in finding the best option for your needs.

### 3. Use eSim

If your device supports eSIM, you can easily stay connected in Sarajevo. BH Telecom (and many others available online) offers eSIM options for tourists, providing affordable internet and call packages. You can activate your eSIM directly through BH Telecom's website or at one of their stores, including at Sarajevo International Airport.

### 4. Eduroam

Eduroam, the secure and global internet roaming service for students, researchers, and staff, is currently in the process of being established at the University of Sarajevo and might be possible it will not be functioning properly. While the service is not yet available, the University is actively working to implement Eduroam across its facilities to provide seamless internet access for the academic community and visitors.

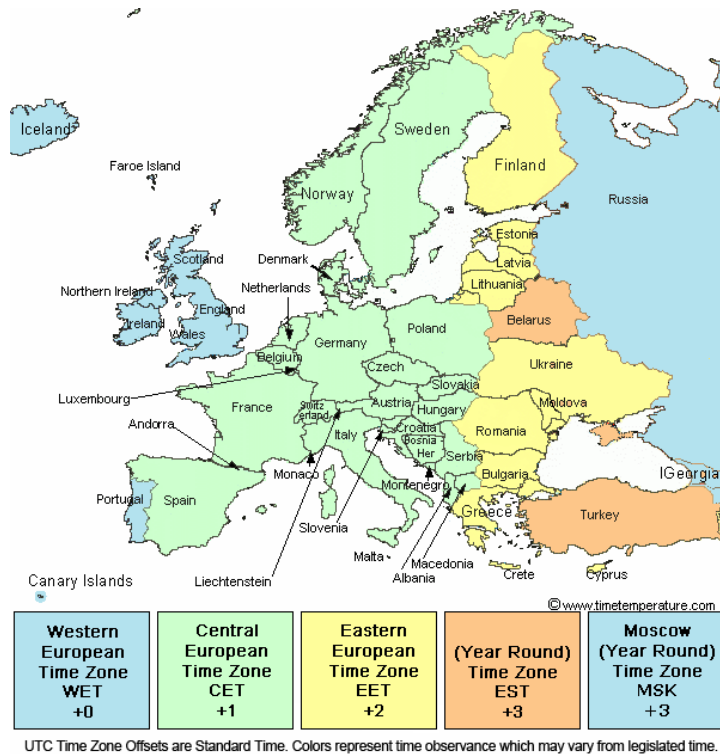
With these options, you can stay connected during your visit without worrying about excessive data charges.



## GOOD TO KNOW - Practical Information for Your Stay in Sarajevo

### Time Zone

Sarajevo operates in Central European Time (GMT +01:00), which is the standard time zone for most of Europe.



### Language

The official languages are Bosnian, Croatian, and Serbian. Many people also speak English, as well as other foreign languages such as German and Turkish.

### Currency

- The official currency is the Convertible Mark (KM or BAM): **1 € = 1.95 KM (approximately 2 KM)**.
- Currency can be exchanged at banks, post offices, or exchange offices.
- Please note: Euros are not accepted for payments in shops, restaurants, or cafes.

### Credit Cards

- ATMs are widely available in Sarajevo, and many places accept credit cards.
- Credit cards are accepted in most shopping centres and high-end restaurants.
- However, they are typically **not accepted** in small cafés, clubs, *souvenir* shops in the Old Town, for parking services, public transport tickets, or special events.



## **Banks and Post Offices**

- **Bank Hours:** Most banks are open from 8:00 to 18:00 on weekdays, and 9:00 to 13:00 on Saturdays.
- **Main Post Office:** Open from 7:00 to 20:00, Monday to Saturday.
- Sunday is a non-working day in Bosnia and Herzegovina. All shops are closed, while restaurants and cafes are open.

## **Electrical Plug/Outlet and Voltage**

- Voltage: **220-240 Volts**
- Plug Type: Standard European plugs.

## **Water**

Sarajevo and Bosnia and Herzegovina are proud to have some of the cleanest water in the world. Tap water is safe to drink.

## **Measurement System**

Bosnia and Herzegovina uses the metric system.

## **Telephone Information**

- **Country Dial Code:** 00387 or +387
- **Sarajevo City Code:** 033
- **East Sarajevo City Code:** 057

## **Emergency Numbers**

- **Police:** 122
- **Firefighters:** 123
- **Ambulance:** 124

## **Other Important Contacts**

- **Sarajevo Airport:** 033 289 100
- **Sarajevo Bus Station:** 033 213 100
- **East Sarajevo Bus Station:** 057 317 377
- **Railway Station – Information:** 033 655 330
- **Road Assistance Service:** 1282 / 1288
- **Mountain Rescue Service:** 062 654 456 or 061 299 443
- **Koševo Hospital:** 033 297 000



## Explore Sarajevo with SCANajevo

Use your free time to wander around and discover the beauty of Sarajevo. The International Relations Office of the University of Sarajevo has developed an exciting project called **SCANajevo**—a specialized Google Map of the city.

### What is SCANajevo?

This map provides valuable information about:

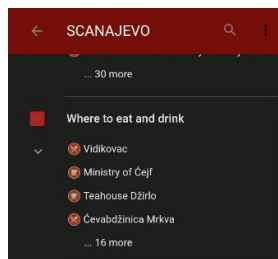
- Must-see places, monuments, and museums
- Restaurants and cafes to enjoy traditional meals
- Hiking and sports spots
- Other useful tips for exploring Sarajevo

### A Collaborative Effort

SCANajevo was created with the help of incoming international students and staff at the University of Sarajevo. While the citizens of Sarajevo are renowned for their hospitality, it's often our international friends and colleagues who uncover the city's hidden gems. Whether you're searching for the perfect traditional meal or the best spot for a memorable photo, SCANajevo has you covered.

### How to Access SCANajevo?


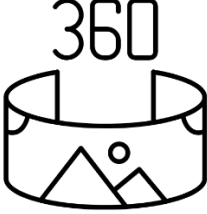

Simply click on the image or scan the free QR code with your phone below and start your adventure!



But, if you ask us what to do, here are some recommendations for you:

Visit the old town and get lost in the many small streets filled with shops and smells of local sweets	Visit Yellow fortress and enjoy the panoramic view of Sarajevo. We recommend early morning and during the sunset.	Climb up the Mt. Trebević by the Cable Car. Enjoy the trip from 550 to 1.627 m of elevation in just 11 minutes.



		
Try the local <i>cuisine</i> : <i>ćevapi</i> or pie (potato, spinach, meat, cheese). Once you try it, you will be spoiled.	Climb up to the Hotel Hecco terrace and enjoy the 360° of the panoramic view of Sarajevo.	Visit our museums: National Museum, Museum of Austria-Hungary, Historical museum, Olympic Museum and many more.

For more information about our country, city, and way of life, visit our specialized website designed for international students and staff members. On the website, you'll find:

- Testimonials from past international students and staff
- Informative YouTube videos
- A wealth of helpful and significant information to prepare you for your stay

Explore the website to gain insights and make the most of your time with us!

<https://international.unsa.ba>

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